



WE Care & Repair



WHERE

WE C&R operates over 4 unitary councils covering the old Avon district area.

There are pockets of deprivation amongst the relative affluence. In Bristol the picture is different with 1 in 5 older people living in relative poverty and there are areas of need across the other districts.



WHAT

Centres for Independent Living have been set up, all based upon the theme of combining a space where customers can see a range of adaptations that can suit their needs. This is combined with a functioning centre where people can be assessed for their needs and advised impartially on what might suit them best.



HOW

WE C&R has developed a commercial service called **Enterprises**, offering a complete design and build service to people looking to fund their own adaptation and repairs. They have also developed a contracting arm that will compete with private contractors on the approved list. They have taken this step as a direct response to customers need for a reliable and trusted source of advice and expertise.

BEST PRACTICE

Innovative centre for independent living co-located service with pooled budgets
Pursuing a commercial approach to serving self-funders
Effective joint working across housing, social care and health